

## **Return and Refund Policy**

Thanks for shopping at [helengolland.com/](http://helengolland.com/), [mandalaminds.com/](http://mandalaminds.com/).

If you are not entirely satisfied with your purchase, we are here to help.

You have seven calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer policies.

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non refundable.

If you have any questions on how to return your item to us, contact us.

## **Terms of service**

### **1. Terms**

By accessing the website at <http://helengolland.com>, <http://mandalaminds.com> you are agreeing to be bound by these terms of service, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable local laws. If you do not agree with any of these terms, you are prohibited from using or accessing this site. The materials contained in this website are protected by applicable copyright and trademark law.

#### **You may not:**

1. modify or copy any content or product
2. remove copyright or other proprietary notations from any content or product

### **2. Disclaimer**

1. The materials on Helen Golland's website are provided on an 'as is' basis. Helen Golland makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.
2. Further, Helen Golland does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its website or otherwise

relating to such materials or on any sites linked to this site.

### **3. Limitations**

In no event shall Helen Golland or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit, or due to business interruption) arising out of the use or inability to use the materials on Helen Golland's website, even if Helen Golland or a Helen Golland authorised representative has been notified orally or in writing of the possibility of such damage. Because some jurisdictions do not allow limitations on implied warranties, or limitations of liability for consequential or incidental damages, these limitations may not apply to you.

### **4. Accuracy of materials**

The materials appearing on Helen Golland's website could include technical, typographical, or photographic errors. Helen Golland does not warrant that any of the materials on its website are accurate, complete or current. Helen Golland may make changes to the materials contained on its website at any time without notice. However Helen Golland does not make any commitment to update the materials.

### **5. Links**

Helen Golland has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by Helen Golland of the site. Use of any such linked website is at the user's own risk.

### **6. Modifications**

Helen Golland may revise these terms of service for its website at any time without notice. By using this website you are agreeing to be bound by the then current version of these terms of service.

### **7. Governing Law**

These terms and conditions are governed by and construed in accordance with the laws of Brighton and Hove, UK and you irrevocably submit to the exclusive jurisdiction of the courts in that location.

### **Privacy**

Your privacy is important to us. It is Helen Golland's policy to respect your privacy regarding any information we may collect from you across our website [mandalaminds.com](http://mandalaminds.com) and [helengolland.com](http://helengolland.com) and other sites we own and operate.

We only ask for personal information when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent. We also let you know why we are collecting it and how it will be used.

We only retain collected information for as long as necessary to provide you with your requested service. What data we store, we will protect within commercially acceptable means to prevent loss and theft, as well as unauthorised access, disclosure, copying, use or modification.

We don't share any personally identifying information publicly or with third-parties, except when required to by law.

Our website may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites, and cannot accept responsibility or liability for their respective privacy policies.

You are free to refuse our request for your personal information, with the understanding that we may be unable to provide you with some of your desired services.

Your continued use of our website will be regarded as acceptance of our practices around privacy and personal information. If you have any questions about how we handle user data and personal information, feel free to contact us.